

**inpute**

# Automation Insights

A gateway programme designed for IT and transformation leaders

[www.inpute.com](http://www.inpute.com)

## Introduction to the programme

Many organisations that we speak to have experimented with enterprise automation and understand its potential to drive efficiencies and reduce costs. However, only a handful maximise its full potential.

So what holds them back?

- A complex technology landscape that is difficult to navigate
- Limited in-house expertise
- Resistance to change internally
- Weighing financial cost versus benefit

**Automation Insights is your gateway to unlocking the full potential of enterprise automation.**

### Potential benefits of automation



#### Reduce costs

By automating labour-intensive tasks, organisations can do more with less. Data entry, invoice processing and customer service inquiries can be performed with significantly less resource.



#### Speed up processing times

Automation accelerates processes by handling high-volume tasks in a fraction of the time. Whether processing transactions or approving applications, businesses can operate with greater speed and agility.



#### Improve customer experience

Organisations can provide faster, more personalised customer service through self-service portals and AI agents. This leads to more seamless customer experience and higher retention.



#### Reduce risk of error

Errors during manual processing can require costly re-work. Enterprise automation ensures accuracy and consistency. It can also help organisations to stay compliant with industry regulations



#### Make work more efficient

Employees can focus on high-value, strategic work instead of spending time on mundane, repetitive tasks. It allows teams to work smarter, not harder.

# Enterprise automation 101

Enterprise automation is the combination of various automation technologies to streamline business processes. It leverages algorithmic technologies - such as artificial intelligence and machine learning - to replicate aspects of human cognition such as decision making, pattern recognition, language comprehension, contextual awareness and execution of actions.

Enterprise automation technologies						
Process Mining	Artificial Intelligence & Machine Learning	Intelligent Capture	Process Automation	Agents / Chatbots	Information Management	Low Code / Robotic Process Automation

Very often the drive for automation originates in finance, operations or customer service. But it could be any function, process or activity meaning a wide range of potential applications for enterprise automation.

## Sample use cases

### Finance

- > Anti-money laundering
- > eInvoicing
- > Invoice processing & approval
- > Procure-to-pay (P2P)
- > Accounts receivable
- > Payment reconciliations

### Supply chain

- > Paperless warehouse
- > Customs & tax compliance
- > Order processing
- > Supplier portals
- > Demand forecasting

### Customer service

- > Customer communication
- > Client onboarding / KYC
- > Customer self-service portals
- > Contract intelligence
- > Client info capture & processing
- > Sales order automation

### Public sector

- > Application processing
- > Digital mailroom
- > Claims management
- > Document validation
- > Public record inquiries

## What is Automation Insights?

We have designed a structured programme specifically for IT and transformation leaders.

Depending on the scope and complexity, the programme typically consists of a 5 day engagement with the option of deploying a Proof of Concept to validate the effectiveness of the proposed automation solution.

Our team have deep expertise in the areas of operational excellence, LEAN and enterprise automation. We adopt a collaborative approach consisting of group workshops and one-to-one sessions with the project sponsor, stakeholders and key team members.



## There are four stages in the engagement

# 1

### Discovery Phase

We kick off with a thorough examination of your existing work practices, workflows and processes within one area of your business or (if scope permits) across your enterprise. Through interviews and facilitated workshops, we gain valuable insights into your operations, pain points, and automation goals. This also helps to understand **what makes your organisation unique**.

# 2

### Shortlisting opportunities

Building on the insights gathered during the Discovery Phase, we identify potential **automation opportunities ripe for optimisation**. We rank opportunities based on factors such as company's strategic priorities, process complexity, frequency, and impact on business outcomes.

# 3

### Feasibility Assessment

For each identified opportunity, we conduct a feasibility assessment to determine the technical, operational, and financial viability of automation. **Just because it can be automated, does not mean it should be automated!** We leverage Process Discovery techniques to produce detailed process maps.

# 4

### Business Case

We complete a business case for the opportunities identified with outline technology, services costs, and associated ROI calculations. Our findings are captured in a confidential bespoke report with a **simple action plan** to inform your business case.

## What are the benefits?

We understand that separating marketing hype from reality is a challenge. Without a clear understanding of potential use cases and how to deploy the technology effectively, many function-led or IT-led automation projects either fail or don't provide the benefits as set out in the business case. Avoid the pitfalls by informing yourself about the true potential of enterprise automation for your organisation.

By participating in the programme, you will have:



A solid understanding of the potential of Enterprise Automation for your organisation cutting through the noise and technology hype.



An honest appraisal of potential costs, returns and risks to inform your internal business case.



A bespoke action plan identifying 'quick wins' to kick-start your automation journey.

## Why **Inpute**?

We are specialists in designing and integrating enterprise automation solutions that make work easier while saving you money.

Over the past 25 years of business, we've implemented hundreds of innovative solutions for customers across Europe. We have developed an end-to-end specialism in enterprise automation from discovery through to technology selection, implementation and ongoing managed service.

Through our partner network, we have access to the most innovative software in the market but ultimately, we insist on remaining vendor agnostic. This allows us to design a solution that matches the best technologies to your unique requirements.

To learn more ->

[BOOK A MEETING](#)